RYDE VENTURES

PRIVACY STATEMENT

RYDE VENTURES B.V. · VERSION 1.0 · 20 NOVEMBER 2026 · THIS IS A TRANSLATION; THE DUTCH VERSION PREVAILS.

1. WHO WE ARE

Ryde Ventures B.V. is the controller for the processing of personal data described in this statement. Our address is Elektraweg 27, 4338 PK Middelburg, the Netherlands. Our Chamber of Commerce (KvK) number is 93048556.

Send questions about privacy to privacy@ryde.ventures.

This statement applies to our websites, to contact with us and to our relationships with clients, founders, investors and suppliers.

2. WHAT DATA WE PROCESS

SITUATION	DATA	PURPOSE	LEGAL BASIS	RETENTION
You fill in the contact form	Name, email address, phone number, whether you are a founder, investor or other, your message and your IP address	Answering your message and preventing abuse of the form	Our interest in answering questions and protecting the form	Two years after the last contact
You email or call us	Name, contact details and the content of the contact	Handling the contact	Our interest in answering questions	Two years after the last contact
You have a meeting with us that we record	Your name, your voice and what you say in the meeting, in the recording, the transcript and the notes	Making accurate notes and recording what was agreed	Our interest in accurate notes. We tell you beforehand that we record; if you object, we do not record	The recording for thirty days. The transcript and the notes until two years after the end of the relationship
You are a contact person at a client or supplier	Name, job title, business contact details and correspondence	Carrying out the engagement, invoicing and maintaining the relationship	The agreement with your organisation and our interest in performing it	Until two years after the end of the relationship
You are a founder or investor we are in talks with	Name, contact details, CV or profile, and what you share about your plan or investment	Assessing and preparing a collaboration or investment	Steps before entering into an agreement, at your request	Two years after the last contact if no collaboration follows
Our records	Name and details on invoices and contracts	Meeting the statutory retention obligation	Legal obligation	Seven years

SITUATION	DATA	PURPOSE	LEGAL BASIS	RETENTION
You visit the website	IP address, time and requested page in the server logs	Securing the website and resolving faults	Our interest in a secure website	Thirty days

We do not process special categories of personal data and ask you not to share them with us.

3. DATA WE PROCESS FOR CLIENTS

For clients we make business data accessible and build AI applications. In doing so we process personal data on the client's instructions, for example contact persons of their customers and suppliers.

The client is the controller for that data, not Ryde. The arrangements are set out in a data processing agreement with each client. If you have a question about that data, contact the organisation you do business with. If your question reaches us, we pass it on.

4. WHO WE SHARE DATA WITH

We do not sell personal data. Our website, the contact form and our email run on our own servers. We share data only with suppliers we need for our work:

- the data centre where our servers are located;
- the supplier of the AI software we use to make transcripts and notes;
- our accounting software and our accountant.

We have agreements with these suppliers about security and confidentiality. We also hand over data when the law requires us to.

5. DATA OUTSIDE THE EEA

We store data in the European Economic Area (EEA). The exception is the AI software we use to make transcripts and notes: its supplier may process data in the United States. That transfer takes place on a basis from Chapter V of the GDPR, such as the European Commission's standard contractual clauses.

6. COOKIES

Our website sets no tracking or advertising cookies and uses no third-party analytics. Fonts and scripts are served from our own server.

7. SECURITY

We take appropriate measures to protect data. Connections are encrypted, access is limited to those who need it, and sign-in uses two-step verification where possible.

8. YOUR RIGHTS

You may ask us to give you access to your data, to correct it, to delete it or to transfer it. You may also ask us to restrict the processing, and you may object to processing that is based on our interest.

Send your request to privacy@ryde.ventures. We respond within one month. We may ask you to show that you are who you say you are.

If you disagree with how we handle your data, you can lodge a complaint with the Dutch Data Protection Authority.

9. CHANGES

We may change this statement. The latest version is always on our website, with the date of the last change. We tell the people we are in contact with about major changes.